



## Quality Policy

The scope of the quality management system is to provide specialist services for the preparation, restoration, surface treatment and painting of bridges, buildings, major structures and industrial complexes.

These services are provided to the railways industry, transport authorities, utility providers, local authorities, construction, engineering and other industry sectors.

It is the policy of TI Protective Coatings to provide clients with professional services and reliable products that are to the agreed standard, specification, on time and to the agreed price.

It is the goal of TI Protective Coatings to provide a level of customer care and focus that delivers complete satisfaction.

Top management is committed to:

- Compliance with the requirements of the quality management system.
- Continual improvement of the effectiveness of the quality management system.
- Ensuring that the quality policy is communicated and understood throughout the organisation.
- Ensuring that the quality policy is reviewed for continuing suitability.
- Ensuring that measurable quality objectives are established.

The quality policy and quality objectives are reviewed for continuing suitability during management review in accordance with QMS Section 3.3.

A handwritten signature in black ink, appearing to read 'Graham Moor', is written over a horizontal line.

**Graham Moor**

**Managing Director**

**11<sup>th</sup> May 2009**